

Great demand and affordability for quality undergraduate education

In 2008, Mainland China Students

160,000+

self-financing students study abroad

another 6 millions admitted to college

Large number of Asian students study aboard



Japan 54,506

South Korea 105,327

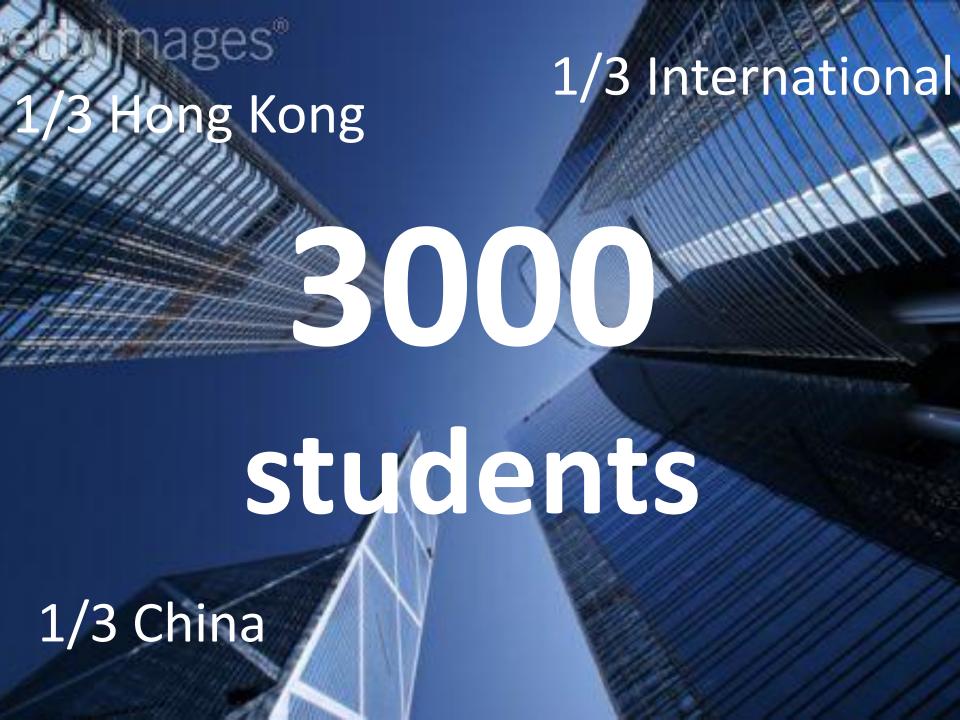
Indonesia 29,580

Malaysia 46,473

Thailand 24,485

Vietnam 27,865

Source: UNESCO Global Education Digest 2009





Support the creation of a non-profit liberal arts university in Hong Kong

Proposed approach

January 2012

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Proposed approach

Module 1: Develop survey

Market landscape (university)

Module 2: Market survey

Module 3: Synthesize findings

Understand the project background

Identify potential targeted segments for survey

- Geography
- · Targeted segments, influencers

Develop survey

 Selected interviews with sample group to test and refine hypotheses

Coordinate with third party research firm

3 weeks

assessment

Day to day coordination with third party market research firm

Synthesize survey findings

- · Market segmentation
- Segment potential and dynamics
- Acceptance to JLAC academic offering

Develop recommendations

- Acceptance level for JLAC's offerings in its addressable markets
- · Key downside risk
- Key attributes of JLAC offerings perceived to be important by stakeholder groups

6 weeks

3 weeks

Market survey will be conducted by a third party agent that will sign contract directly with SJLACHK Foundation

Develop Survey



Objectives

Quantify the market potential of key student-source countries / regions in Asia

- Project market size
- Assess relative opportunities by markets
- Gauge the economy aspect (e.g. price sensitivity, revenue prospect, tendency to spend beyond basic tuition, etc)

Map out factors affecting choice of HK & consideration factors among parents & students

- Develop understanding about potential messages to be delivered and issues to be addressed in future reaching out efforts
- Possible to make distinction across markets/regions or other dimensions (e.g. ethnicity)

Assess the essentials expected for the university's offerings

 Establish knowledge on key attributes that make e.g. good academic programs, ideal campus life, or other amenities

Areas of focus (TBC in project)

Information coverage:

- Profiles: background, income bracket, student gender, ethnicity, religion
- Interest in LAC degree
- · Interest in studying in HK & motivations
- Need for advance degree (MA or beyond) & motivations
- Interest in staying in HK after graduation
- Interest in different degree offering (3/2, 3/3, 4/2, 2/2, 2/1/1)
- Feedback on attributes that make an 'ideal' university overseas
- Expectation for university offerings in key dimensions
 (e.g. programs, amenities)
- · Price sensitivity test on tuition, room and board





Choosing Target Markets

Hong Kong

- Immediate source of prospective students
- Sophisticated education market

Guangdong (Mainland China)

 Most likely next immediate source of students due to geographical proximity, relative financial affluence within China & language kinship to Hong Kong

Main Urban Centers in China

- Selected tier 1/2 cities (e.g. Shanghai, Beijing, Chengdu/Chongqing, Wuhan) – main annual contributors of China's outbound students
- To be confirmed during project

Southeast Asia (SEAs) 'Proxy' Countries

- Important source of incumbent overseas students in today's Hong Kong
- 'Proxy' countries: Malaysia, Indonesia

 with
 relatively more robust income level, young population
 among SEAs & a notable presence of households of
 Chinese / Cantonese ethnicity.

Other potential markets

- S. Korea (focusing on Seoul)
- India

Target Respondents (TBC in project)

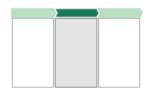
Parents - decision-makers

- All markets but HK
 - Willing to pay at least HKD 200K a year for university education abroad (in next year?)
 - · Open for HK universities
- Hong Kong
 - Interested in a university education locally

Prospective students – co-decision makers

- All markets but HK
 - From households willing to pay at least HKD 200K a year for their university education abroad (in next year?)
 - Open for HK universities
- Hong Kong
 - Interested in a university education locally

Conducting Survey (to be conducted by third party agent, BCG team will coordinate with the agent)



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Desk Research

- Establish fundamental. market knowledge
- Prepare theoretical framework for market sizing and projection

Focus groups

- Develop initial understanding, hypotheses
- · Inform questionnaire design for online survey

Online Survey

- Quantify destination & university choice & consideration factors
- Gauge price sensitivity
- Map out target expectations

Activities and Coverage

- Country household breakdown by income bracket
- Annual class of student at university entrance level
- Annual class of students studying overseas from a particular country / region -> affordable student market size
- Their destinations → potential competition landscape
- Their major -> potential affordable LAC student market size

- · Attitude towards overseas education
- · Perception towards destinations
- Consideration factors in choosing overseas universities
- Expectations for overseas educations & its future prospect
- · Spending / finance patterns

Step 1: Pre-qualification process*

- For Hong Kong → parents/students interested in a university locally
- For other markets → parents/students willing to pay HKD 200K annually for university education abroad

Step 2: Survey (online) structured questionnaire

*Note: interest in LAC degree is not used as a pre-qualification question, otherwise finding 200 samples for each country/region can be very challenging and less affordable.

Sample size

N/A.

Focus on parents

- 2 Focus groups (1 in Guangzhou, 1 in HK)
- 6-8 pax / group
- 2 hours / group

Parents: Students (50%: 50%)

- HK: 400
- Guangdong: 400
- China Tier-1s: 400 (200/city)
- Jakarta, KL, Seoul: 200 each
- India: 200 across country
- · Total: 2000 samples

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Synthesize Findings



The following analysis will be performed after completion of desk research & the online quantitative survey.

Pricing Analysis

- For price elasticity measurement to provide input on tuition setting for HK students
- · Information obtained from foreign students will only be used as reference as most will likely to stick to HKD 200K

Market Sizing

- For affordable LAC students available by key Asian markets
- For potential LAC students available in Hong Kong

Future Student Dynamics

· Analysis on potential stay behind (in HK) students & their expectations

University Offerings

 Analysis on potential degree offering and the interest level among prospective students